



STATE OF INDIANA

ERIC J. HOLCOMB, GOVERNOR

Indiana Department of Insurance

Amy Beard, Commissioner
311 W. Washington Street, Suite 103
Indianapolis, Indiana 46204-2787
Telephone: 317-232-2385
Fax: 317-232-5251
Website: in.gov/idoi

**All Payer Claims
Database Advisory Board Meeting
Wednesday, June 28, 2023, at 10:00 a.m. to 11:30 a.m.
Conference 1 & 2 Wabash Hall Indiana Government Center South
302 W. Washington Street Indianapolis, IN 46204
Virtual via Teams Platform**

Board Members Present

- Jonathan Handsborough
- David Wilmot
- Meghann Leaird
- Brian Arrowood
- Robert Davis
- Hon. Vaneta Becker
- Hon. Donna Schaibley
- Hon. Robin Shackelford

- APCD Executive Director
- Physician
- Indiana Department of Insurance
- Family and Social Services Association (FSSA)
- Indiana Department of Health
- Indiana State Senate
- Indiana House of Representatives
- Indiana House of Representatives

Board Members Virtual

- Dawn Moore

Indiana Pharmacists Associations

Board Members Absent

- Cheryl Ackerman
- Candace Shaffer
- Logan Harrison
- Brian Tabor
- Hon. Shelli Yoder

- Proteus Wealth Management
- Purdue University
- Anthem
- Indiana Hospital Association
- Indiana State Senate

Attendees

- Grace Chandler

Briljent/Onpoint

ACCREDITED BY THE NATIONAL ASSOCIATION OF INSURANCE COMMISSIONERS

The All-Payer Claims Database (APCD) Advisory Board met on June 28, 2023, at 10:00 am at the Indiana Government Center South Conference Rooms 1 & 2 (Wabash Hall). Director Jonathan Handsborough called the meeting to order and directed Stacy French to call the roll. A quorum was declared present. Any additional attendees were asked if they would like to provide their name and organization for the record. No one came forward.

Director Handsborough asked if the board members had received the meeting minutes from August 23, 2022. Director Handsborough entertained a motion to adopt. Honorable Robin Shackelford motioned to adopt the minutes from August 23, 2022. Honorable Donna Schaibley seconded the motion.

Director Handsborough addressed the finalization of the Award Letter to Onpoint Health Data (Onpoint) and why Onpoint was selected as the Provider for the Indiana All-Payer Claims Database vendor.

Director Handsborough referred to the following reasons:

- Onpoint is a leader in the APCD market that offers full-service data management.
- Onpoint has developed more than 50% of the established APCDs nationally since 2003.
- Onpoint's integration platform includes end-to-end data quality validation procedures.
- Onpoint has a HITRUST-certified information security program.
- Onpoint has a cloud-based analytic environment.
- Onpoint has a team of analysts and engineers to design a web-based public reporting solution.

The Indiana Department of Insurance (IDOI) contracted with Onpoint on January 1, 2023.

Director Handsborough introduced Jim Harrison, President/CEO of Onpoint Health Data to provide additional information about Onpoint services.

Mr. Harrison began his remarks by stating that he and the Onpoint staff wanted to attend the meeting in person, but the weather prevented them from doing so. Mr. Harrison reported the following information regarding Onpoint Health Data:

- Onpoint has supported APCD clients in 11 states & Centers for Medicare and Medicaid Services (CMS).
- In the 1980s, Onpoint was the data support for Dartmouth Institute.
- In the 1990s, Onpoint aggregated data for the first database for the state of Maine.
- In 2003, Onpoint developed the first APCD for Maine, worked with tech support, and is helping the states of Alaska and Vermont. They have a proven platform where Mr. Harrison feels Onpoint is off to a great start.

Mr. Harrison added that Onpoint has worked with CMS for several years and would start with groupers, quality, and a Business Intelligence (BI) analytics environment and offer support for the State of Indiana. Mr. Harrison stated that Onpoint supports 345 health plans nationwide and that Dominic Gayton (Health Data Analyst) would be helping end users.

Mr. Harrison ended his discussion and turned the next topic of conversation to Mr. Josh Harms.

Mr. Harms stated that he had been tasked with the website project. He mentioned that Wireframing is like building a house and proceeded to discuss website features with Yana Kotliar.

Yana Kotliar demonstrated to the board members the APCD's consumer-facing website layout, how consumers should navigate the web pages, and what they will find as they visit the website. (Powerpoint slides of this demonstration needed)

At the request of Representative Schaibley, copies of the PowerPoint slides will be provided to the advisory board members.

Robert Davis asked the following questions:

- If there would be compatibility with other browsers and devices?
- If there will be different languages to choose from?
- Are there plans to implement other platforms or services, Internet, etc.?

Mr. Harms said the design would be compatible and reflected on all devices and modern-day browsers. Mr. Harms added that although it will not be in other languages within the first iteration, he is willing to have further conversations about this feature.

Representative Schaibley asked a question if cost and quality would be separate or combined. Director Handsborough replied that cost and quality would be discussed at a later meeting with Onpoint. However, it is preferred by the team to have cost and quality together.

Samuel Chick discussed Onpoint's analytics.

- Internal facing tool: He stated that the team wanted the website to be easy for consumers to obtain barebone data. He displayed a Health Payer Data HPD snapshot and shared that it could be used for research in the APCD.
- Data overview: Mr. Chick stated the user could select from different data and select claim types and payors. He provided: A snapshot where there would be an ability to see the top payors by year, where the leading medical procedures or drugs could be located, the cost for each, and the corresponding data. There will be a glossary page on organizing these dashboards and what years we want to include.

Representative Schaibley asked if there was any way to get information about those who pay cash. Mr. Chick responded by saying that it only covers insurers and commercial insurance. However, Director Handsborough added that the data would be added if there is a way to find a reliable data source about cash payors.

***Devin Holgate-Analytic Environment once we have taken in data, we will provide 10 licenses for individuals to be able to access the data and interact with it. We will be working with IDOI to determine who those 10 individuals are, what their privileges and access levels look like, and also provide resources along with training to the ones with access. This is the analytic environment overview slide 10. The analytic environment is a secured remote sandbox hosted in Amazon Workspaces. There are several security measures to ensure that no PHI data can be removed from the environment. Many tools are included within the analytic environment such as Tableau, RStudio, DataGrip.

Robert Davis asked if the analyst would have access like FEMA. He further asked if there what other state agencies have access. Director Handsborough replied by telling the board members that his team would be having a small group discussion about this topic later, but there was a desire to discuss providing access to Department of Health and Family and Social Services Administration.

***Devin Holgate-BI-solution public facing website report is a minimum of data to report out on. It is inter-releasing tool that you wouldn't want to put out to the public. Geographical measures, etc. For example, how many people in the state, county, etc. have diabetes?

What the tool does is creates tables into platforms like tableau. Statewide comparisons you can choose from a different HEDIS quality measure. You can group into county, reporting periods and age groups. You can compare down as far as you want.

The data behind this is valuable to specialists. We will save this for this afternoon.

Director Handsborough talked about the Data Submission Portal by discussing the collection of eligibility, medical pharmacy, and provider data. He explained how the files must be securely sent using PGP encryption and that support will be readily available throughout the implementation and beyond by IDOI and the Onpoint team.

Director Handsborough further discussed the data submission guidelines and that submitters must submit Medical, Pharmacy, Eligibility, and Provider claims. The requirement is to submit monthly and must contain full months of data. Partial months should not be reported.

Onpoint COO Joanna Duncan, explained the Data Integration, Validation and Enhancement Processes via PowerPoint presentation.

Onpoint CFO Benjamin Parks-Stamm, discussed database security. He opened by saying that security is taken very seriously. The data is stored in Amazon Web Services (AWS) Cloud-based storage, and data residency requirements are strictly followed. He added that data is stored across multiple data centers for redundancy and elastic load balancers are used for high availability. He further added that HIPAA standards for internal and external users are followed, and that multi-factor authentication is enforced on all external endpoints that serve PHI data. Mr. Parks-Stamm explained that encryption and password policies are mandated, including complexity and automatic expiration/renewal requirements. He explained that devices are encrypted using Bit locker and they are HITRUST Certified.

***Director Handsborough said the team plans to break down into smaller stakeholder groups quarterly or bi-annually. He also added that slide decks would be provided to everyone for further clarity on the consumer-facing website. He reminded the board that some statutory changes are effective July 1, 2023, and there are emergency rules after 90 days which some will expire. The team will need to have a permanent rule made.

The meeting ended at 11:43 am.